

Citrix Installation – Windows 10

Citrix Workspace App is the latest version of Citrix Receiver.

1. Open a browser and go to <https://www.citrix.com/go/receiver.html>. Click on **Download for Windows**.

Download Citrix Workspace app

Everything you need—your apps, files and desktops—at your fingertips.

Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

Download for Windows

2. Click on **Download Citrix Workspace app for Windows**.

Download Citrix Workspace app for Windows

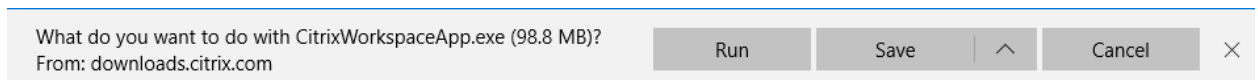
(98.8 MB - .exe)

3. **Save file** and then **run** the client install. It will look something like this:

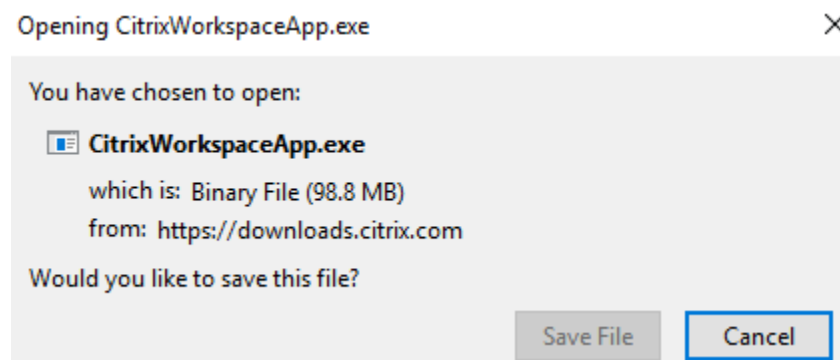
In Chrome



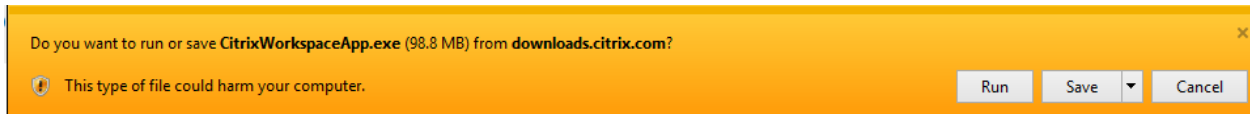
In Edge



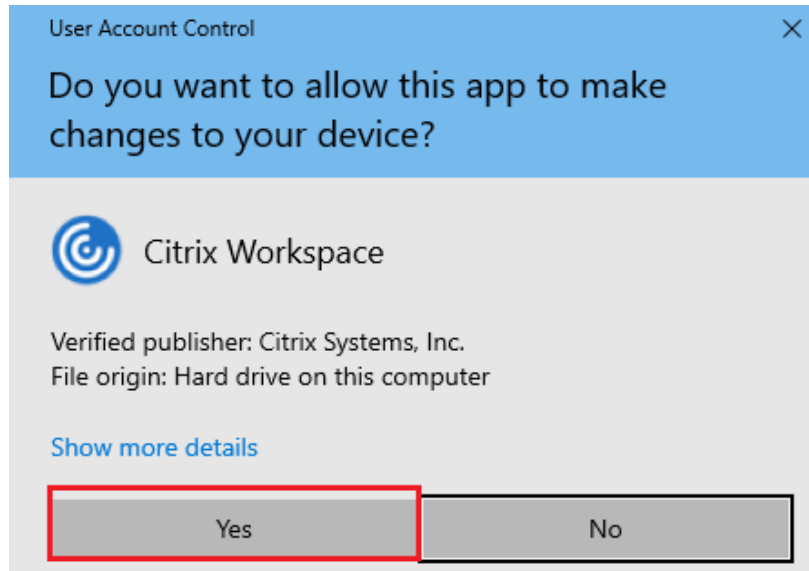
In Firefox



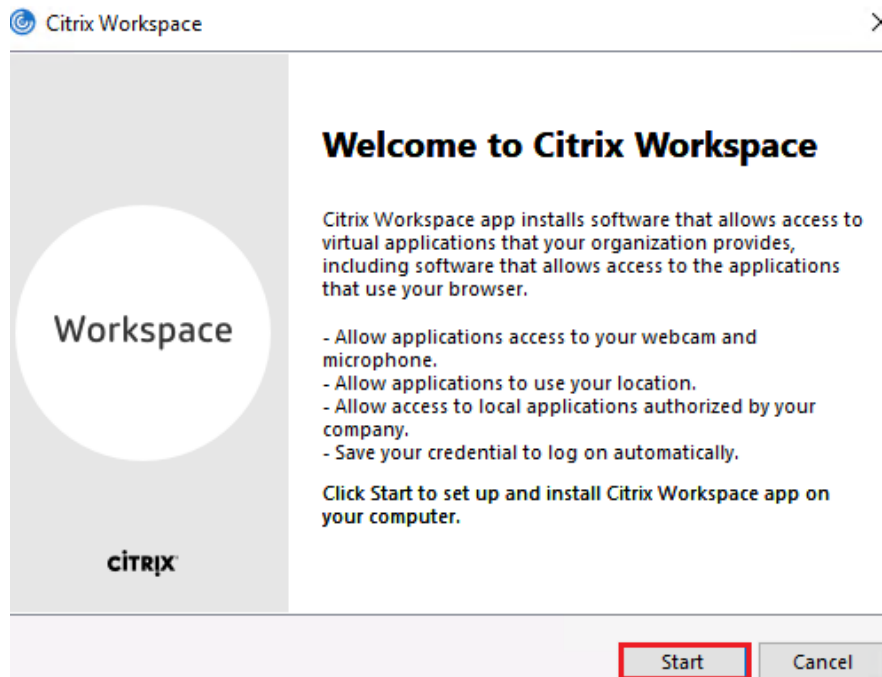
In Internet Explorer



4. Click on **Yes**.



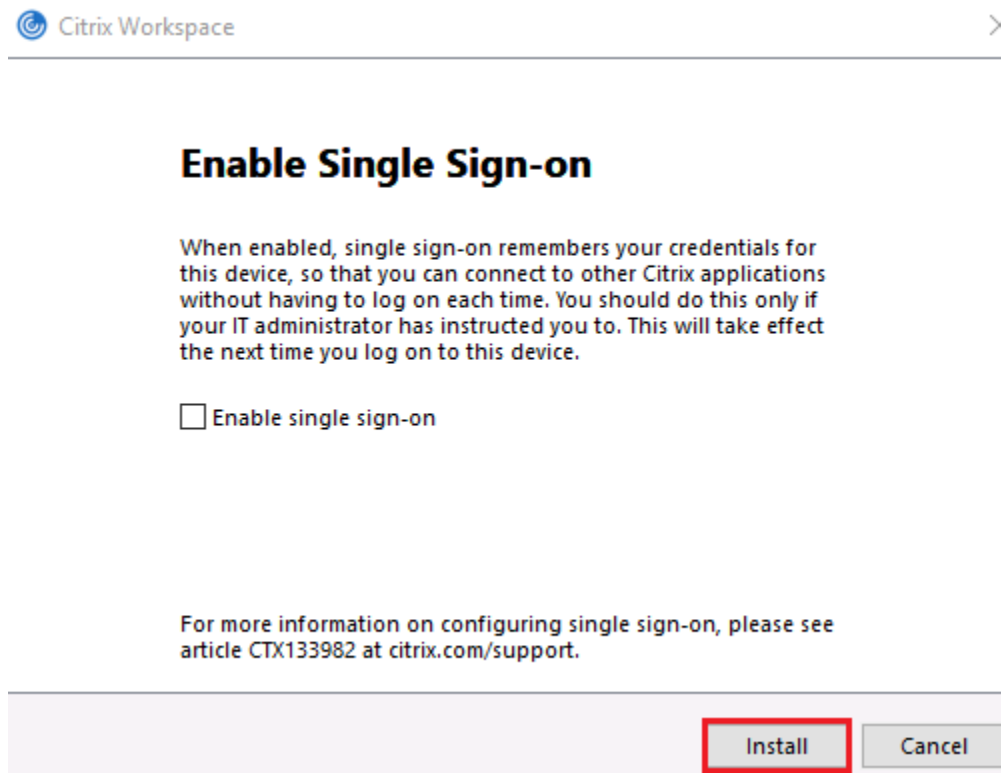
5. Click on **Start**.



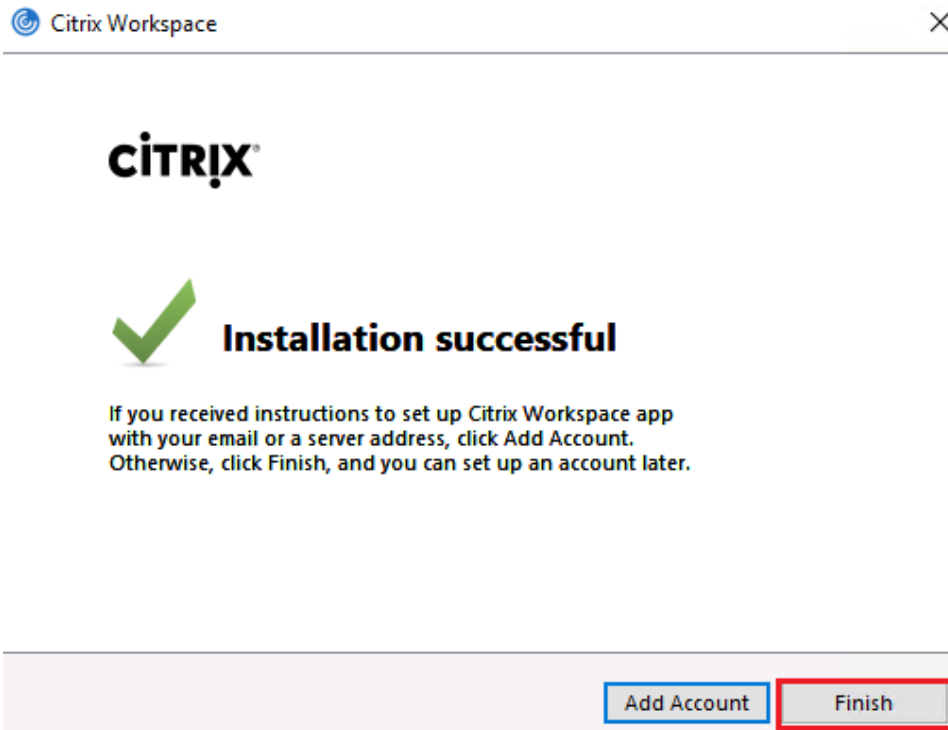
6. **Read the License Agreement.** To continue, **click the box beside I accept the license agreement.** Click on **Install**.



If prompted with an Enable Single Sign-On, leave the box beside Enable single sign-on blank. Click on Install.



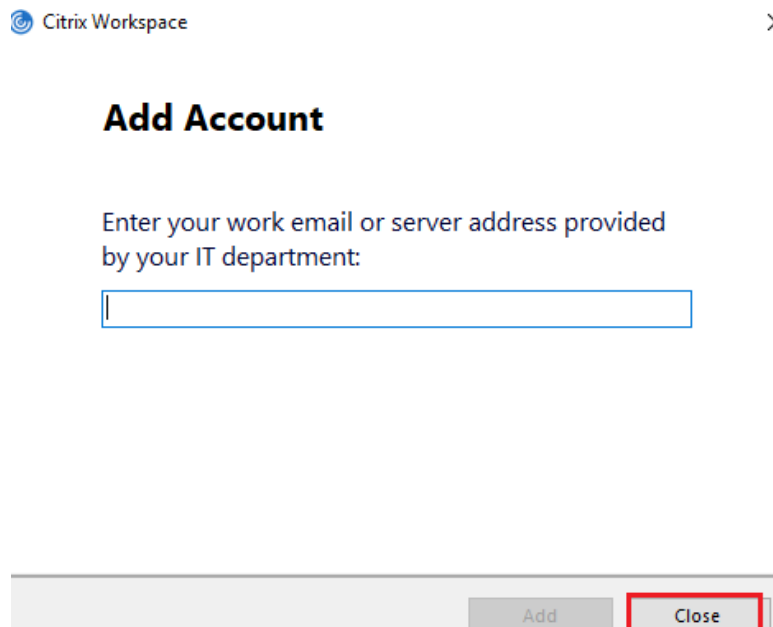
7. Click on **Finish**.



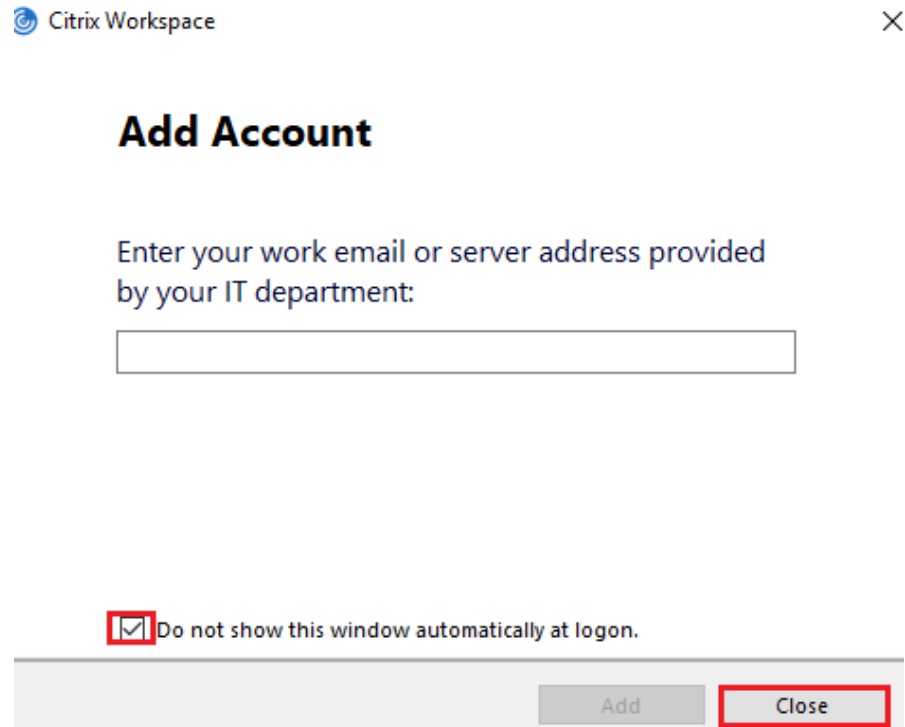
To access Citrix, open a browser and go to <https://macapps65.mcmaster.ca>.

Note: McMaster's Citrix is accessed via a web browser.

- If you opened the Citrix desktop application or restart your computer and presented with an Add Account window, **do not enter any information**. Click on **Close**.



- If the Add Account window is presented, **do not enter any information. Check the box beside Do not show this window automatically at logon** and click on **Close**.



FAQ

<https://www.mcmaster.ca/uts/citrix/faq.html>

Question:

After logging on through Citrix, launch.ica is downloaded when an application is selected. What should the user do?

Response:

Set launch.ica to always use or open with Citrix Connection Manager.

Citrix Installation – macOS 10.14

Citrix Workspace App is the latest version of Citrix Receiver.

1. Open a browser and go to <https://www.citrix.com/go/receiver.html>. Click on **Download for Mac**.

Download Citrix Workspace app

Everything you need—your apps, files and desktops—at your fingertips.

Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

A blue button with white text that says "Download for Mac". The button is highlighted with a red rectangular border.

2. Click on **Download Citrix Workspace app for Mac**.

A blue button with white text that says "Download Citrix Workspace app for Mac". The button is highlighted with a red rectangular border.

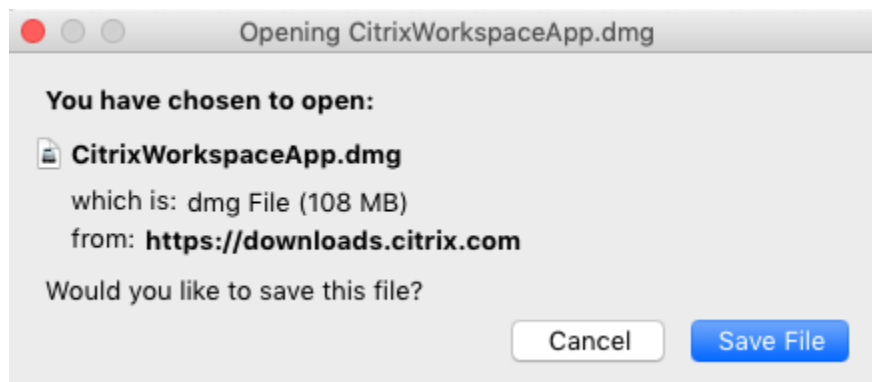
(112.9 MB - .dmg)

3. **Save file** and then **run** the client install. It will look something like this:

In Chrome



In Firefox



In Safari, the file is saved in Downloads folder.

4. Open **Install Citrix Workspace**.



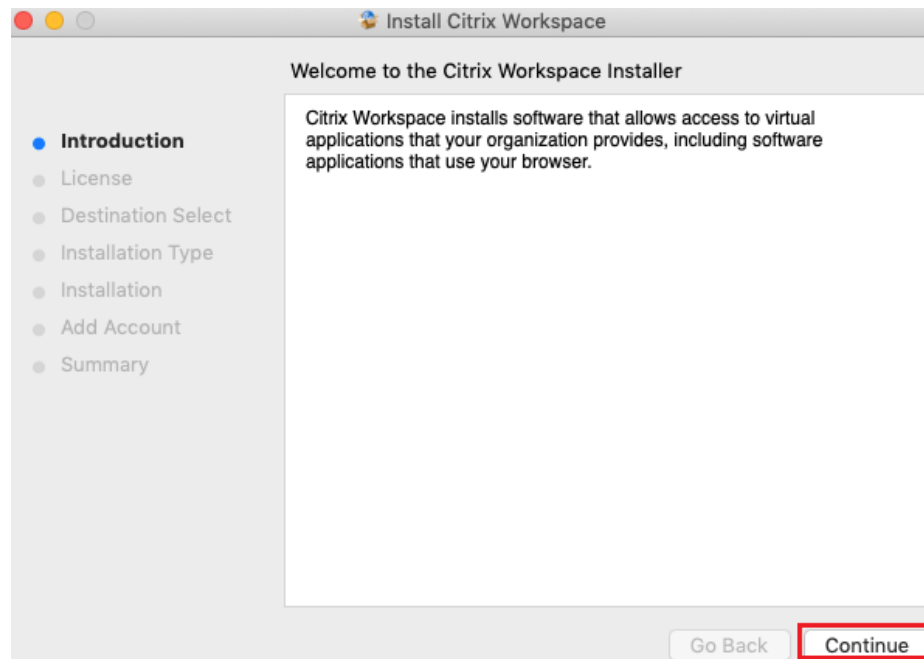
Install Citrix Workspace

Uninstall Citrix Workspace

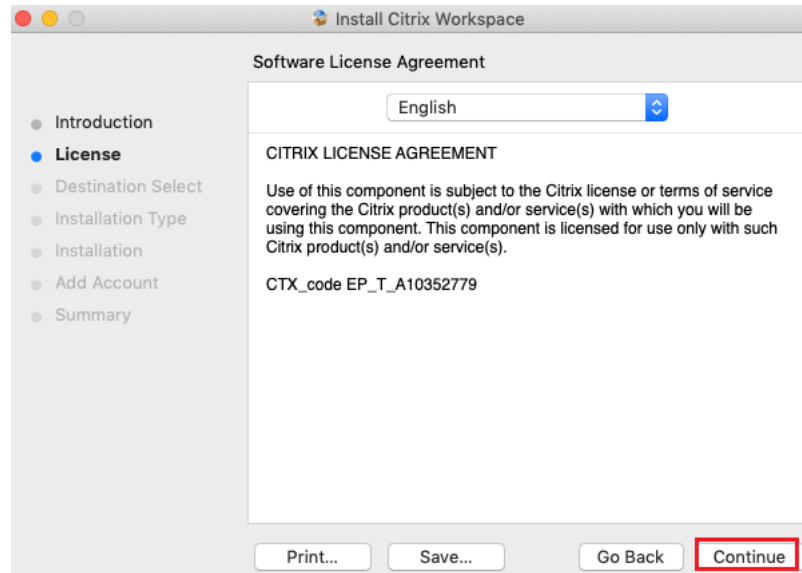
5. Click on **Continue**.



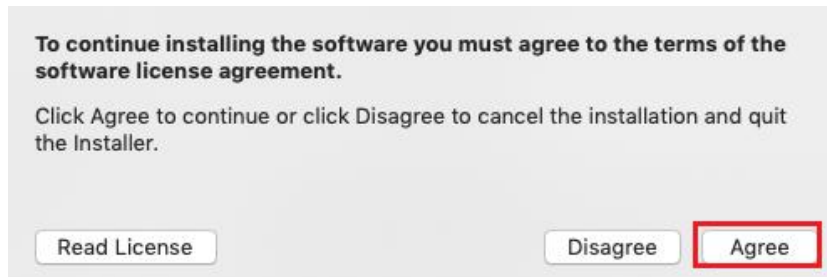
6. Click on **Continue**.



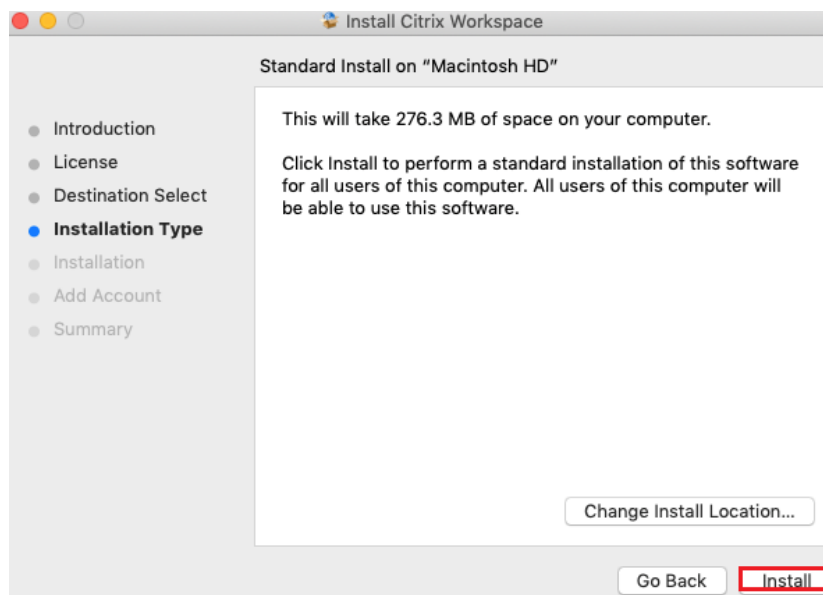
7. Click on **Continue**.



8. **Read the License Agreement.** To continue, **click on Agree**.



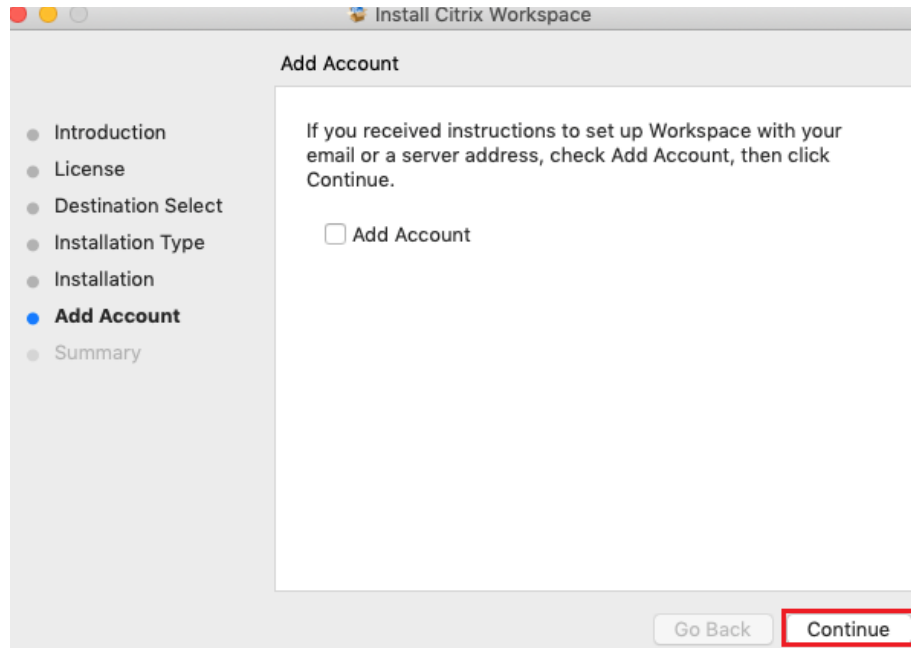
9. Click on **Install**.



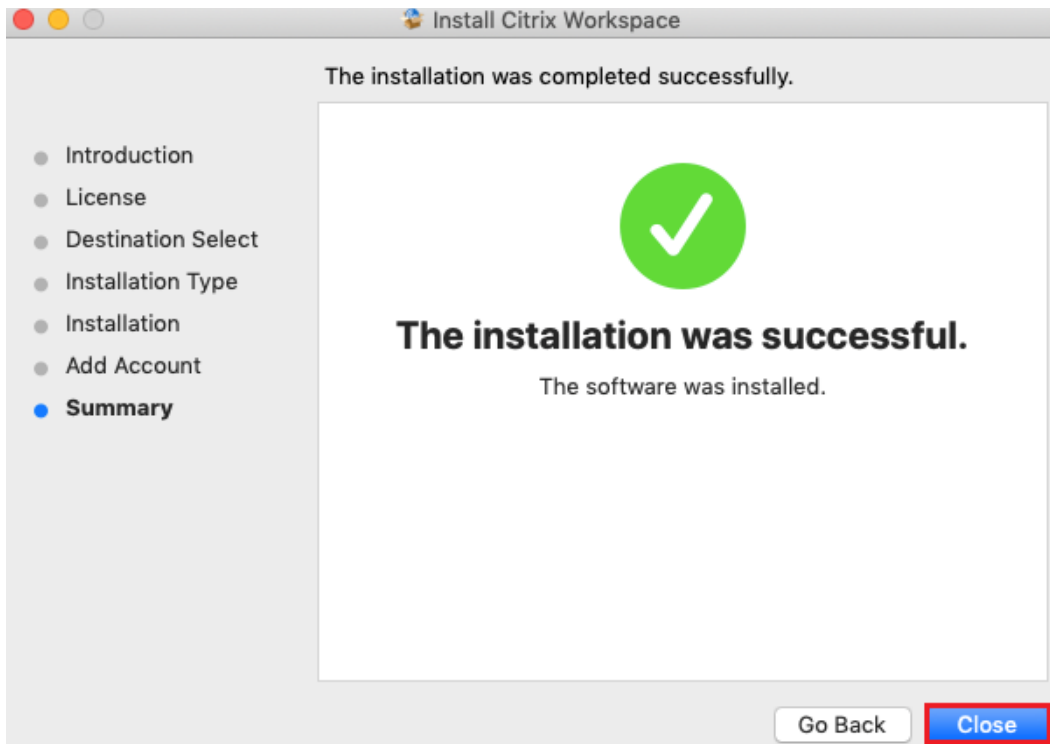
10. When prompted enter your username and password with administrative privilege on your Mac. Click on **Install Software**.

11. **Do not check the box beside Add Account.**

Click on **Continue**.



10. Click on **Close**.



To access Citrix, open a browser and go to <https://macapps65.mcmaster.ca>.

Note: McMaster's Citrix is accessed via a web browser.

- If you opened the Citrix desktop application or restart your computer and presented with an Add Account window, **do not enter any information**. Click on **Close**.
- If the Add Account window is presented, **do not enter any information**. **Check the box beside Do not show this window automatically at logon** and click on **Close**.

FAQ

<https://www.mcmaster.ca/uts/citrix/faq.html>

Question:

After logging on through Citrix, launch.jsp is downloaded when an application is selected. What should the user do?

Response:

Set launch.jsp to always use or open with Citrix Connection Manager.